



Windows XP Migration MPIC (Manitoba Public Insurance Corporation)

Manitoba Public Insurance is a nonprofit Crown Corporation that has provided basic automobile coverage since 1971. Our services are available through 22 claim centres and two Customer Service centres in 13 locations across Manitoba. A staff complement of more than 1,200 strong makes us one of the largest employers in the province.

Additionally, we partner with over [320 insurance brokers](#) and ten Division of Driver and Vehicle licensing (DDVL) outlets. We're a large company but we're accountable to you every step of the way.
-from MPI website Nov 25, 2003-

project

Migrating 704 computers at 321 MPI Broker locations across Manitoba over a three month period was mission-critical to Manitoba Public Insurance. A Powerland team completed the project enabling MPI to provide a higher level of service across the province.

statistics

704 computers 321 locations 11 weeks
 Furthest northern location: Churchill
 Furthest southern location: Emerson
 Furthest eastern location: Sprague
 Furthest western location: Benito

process

Powerland used methodologies developed during other large deployment projects to efficiently schedule and deploy technicians to broker locations and perform the deployments with the least disruption to the brokers ongoing business. Powerland qualified brokers technical environments prior to dispatch to ensure that the necessary hardware was in place. Powerland technicians were dispatched province-wide to perform services, including migrating broker environments to WinXP-based custom IWS software, diagramming their IT environment, transferring data, ensuring WAN operability and training broker staff. Powerland technical staff were also critically involved in the pilot sites and worked with MPI technical staff to overcome configuration issues.

results

Within 11 weeks of receiving the "go ahead" from MPI, Powerland had all MPI brokers across Manitoba "up & live" on the XP-based IWS software. Broker environments had been migrated from Win 95 to Win XP with a minimum of disruption to ongoing business at the brokerages.



"Everything went well, no problems. System is working Great !!"

"The installers were both courteous, mindful of our need to continue serving our customers, knowledgeable & efficient"

"Very good job - quick"

"The switch over was accomplished with virtually no inconvenience"

"The guys from Powerland were great, they explained all that would be done and were very knowledgeable. Thanks"

"Well done. It's nice to see well trained and courteous employees"

"These two guys that were from Powerland were not only courteous, the downtime was negligible and their service was excellent. Well done !"

"We were quite impressed. Our own technician was as well on-site and they were very impressed on how smoothly this deployment went."